

From: james k davies
To: Microsoft ATR
Date: 1/3/02 6:41pm
Subject: Microsoft settlement

To all those concerned:

It is my hope that the settlement, which has been reached in the issue of the Department of Justice (and some state suits) and Microsoft, will be found by the District Court to be fair, complete and comprehensive. From my perspective, that of a consumer who is dependent on the trouble free, low maintenance, smooth cross-application performance of my operating system (Windows) for a business software function free of problems, it is not realistic to deny Windows users this settlement and move on in the world of software development and innovation. Please do not be put off by my use of the word "innovation." It is the most descriptive and exciting word in the world of technological development.

I am weary of the denial of the existence of other software operating systems, systems which have developed contemporaneously with Windows, with varying levels of success--DOS (which IBM decided they didn't want), IBM's OS2 (a dreadful, cumbersome, and generally non-performing system), Apple's MacIntosh (priced out of my market--by Apple, not Microsoft), Unix (too expensive and too technical as it was developed for the scientific and engineering markets of which most of us are not members) and Linux (until very recently not performing in the cross-application market (through no fault of Microsoft's) most users require and still not 'up to snuff' for this user.

Until there is something better than Microsoft's Windows -- and it's browser -- I suggest we stop punishing Microsoft for being the best.

Elizabeth B. Davies